

EXPRESS MAIL NO. ELO29404284US FORM PTO 1449 (modified)		ATTY DOCKET NO. 01-4010		APPLICATION NO. NYA		PTO 10/090524 U.S.	03/04/02
U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		APPLICANT MARIE WENZEL METEER ET AL.					
LIST OF REFERENCES CITED BY APPLICANT(S) (Use several sheets if necessary)		FILING DATE Concurrently herewith			GROUP 2642 NYA		

U.S. PATENT DOCUMENTS							
*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE	

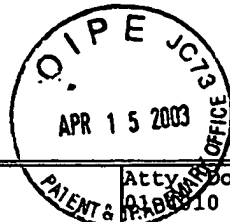
FOREIGN PATENT DOCUMENTS							
DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES/NO/ OR ABSTRACT		

OTHER DOCUMENT(S) (Including Author, Title, Date, Pertinent Pages, Etc.)	
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	E. Levin et al., "CHRONUS, The Next Generation," ARPA Workshop on Spoken Language Technology, 1995, Austin, TX.
	C.H. Lee et al., "On Natural Language Call Routing," Speech Communications, vol. 31, pp. 309-320, 2000.
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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Sheet 1 of 1



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H	AA	10/090,205	Pending	Patrick Peterson et al.	700		3/4/02
	AB	10/090,579	Pending	Patrick Peterson et al.	379		3/4/02
	AC	10/090,546	Pending	Katherine Godfrey et al.	710		3/4/02
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	AE	10/090,264	Pending	Patrick Peterson et al.	379		3/4/02
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H	BA	C.A. Kamm et al., Design and Evaluation of Spoken Dialog Systems, Proc. Of IEEE Workshop on Automatic Speech Recognition and Understanding, 1997 pp. 11-18.
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	BC	S. Bennacef et al., Dialog in the RailTel Telephone-Based System, Intl. Conf. On Speech and Language Processing, Philadelphia 1996, pp. 550-553.
	BD	M. Walker et al., PARADISE: A Framework for Evaluating Spoken Dialogue Agents, Proc. Of the 35 th Annual Meeting of The ACL and 8 th European Conf. Of the European Chapter of the ACL, July 7-12, 1997, Madrid, pp. 271-280.
	BE	M. Cohen, Universal Commands for Telephony-Based Spoken Language Systems, Telephone Speech Standards Committee, Common Dialog Tasks Subcommittee, SIGCHI Bulletin, Vol. 32, No. 2, April 2000, pp. 25-29.
H	BF	Bruce Balentine and David P. Morgan, How to Build a Speech Recognition Application, Enterprise Integration Group, Inc., San Ramon, CA, 1999.

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